# CDU-680DOrA Mobile Broadband USB 

 Modem+Disk ${ }^{\text {TM }}$
## Quick Installation Guide

Ver. CDU680-UAC01

## Setup for Windows ${ }^{\circledR}$ PC Users

## For Windows® 2000, XP, Vista users only, Mac users please skip to "Setup for Mac Users"

Before connecting your PC or laptop to your service provider for Mobile Broadband Data Service, you must first install the Connection Manager software on your PC or laptop.

## Connection Manager Software Installation (for Windows® 2000, XP, Vista users only)

1. Insert the CDU-680 USB Modem+Disk ${ }^{\text {TM }}$ into an USB slot on your PC. The device will be shown as a removable storage (CDU680_UMSD) on your computer. Go to the correct directory below to locate the installation files. Now please double-click on "Setup.exe" file to start.

2. This will automatically launch the InstallShield $®$ Wizard which will guide you through the rest of the setup process.
3. Click 'Next' to install the software into the default destination. To install to a different folder click 'Browse' and select destination folder.
4. Make sure to select both Device Driver and Modem Manager UI, click 'Next'.
5. Click "install" and wait for Installation to complete.
6. Wait for your PC to reboot. You may need to restart your PC manually by selecting

## Start>Shutdown>Restart.

## Starting a Data Session

1. Double-click the "ACS CDU-680 Modem Manager MEntiger," Connection Manager Software icon On your Windows ${ }^{\circledR}$ desktop to launch the application. You will see this user interface below appears:

2. Now your Franklin CDU-680 USB Card has to be inserted into one of the available USB slots on your computer. Once it is detected, the screen on the Connection Manager will start to change. The modem will go through a series of tasks to prepare the modem for a data session, these include:
i. Initializing the modem
ii. Checking the connection
iii. Searching for service
3. Once the modem completes the above tasks, which may take a few minutes, the window in the user interface will show: "Disconnected" indicating the modem is ready to connect to the Data Service. If the signal is low or does not exist at all, move to a different location to achieve the best signal condition in your area.

4. From here, click "Go" to start a data session. Click the minimize ${ }^{-}$button to minimize the user interface, the icon: will appear in the System Tray on the right side of the Task Bar. To display the user interface again, click the icon: in the System Tray.

## Ending a Data Session

To end a data session, click the "Stop" button on the user interface. Close the Connection Manager window by clicking $\qquad$ It is now safe to remove the USB Card from your computer.

## Setup for Mac Users

## Connection Manager Software Installation for Mac Users

Insert your Mobile Broadband USB modem into any available USB port, and wait for the USB device icon

CDUG80 UMSD to appear on your desktop. Click on the icon to open the USB storage, and select the Mac (Macintosh) directory. Double-click on the "Franklin Modem Installer V157.pkg" folder


Double-click on the "Franklin Modem Installer" package to install your Connection Manager, a series of installation windows will pop up and guide you through the process.


The software installation will start after you click Continue in the above window and Install in the next. When done, the Mac will prompt you to restart your computer to finish your installation.

## Launching the Connection Manager

Insert your USB Modem into any available USB port. After the USB device is detected by the Mac, the modem icon $\mathbb{F} . \boldsymbol{I l}$ will be displayed on the taskbar at the upper right corner on your desktop, indicating that the Connection Manager is launched and ready to connect.


If this is the first time you have inserted the modem into that USB slot or you used other USB slots before this, your device will have to be confirmed and configured. You only need to click the Continue button to proceed on the above window pop-up, and enter your Mac password when asked.

Note: If your modem has been activated for service, please skip it and Go to "Starting a Data Session".

## Activating CDU-680 USB Modem

Click $\mathbb{T} . \boldsymbol{I l}$ icon to expand the menu and select Activation under Settings to start activation. Follow the instructions in the following window, and click Next to proceed.

## Alaska Communications Systems - Activation Wizard



Activate your CDU-680 Modem
Call the phone number provided to you by your sales person or Customer Service persannel to activate your modem. You may need to provide the following information.

- Social Security number or Tax ID number - Billing address
- Driver's license number

Please have a pen and paper ready.
Click Next once you reach a customer Solutions pepresentative.
Cancel Back Next

You will be asked to enter the Activation Code (000000)


Follow by your assigned Phone Number (MDN) and MSID (MIN). Once you confirm this information, you may click Next again to activate your modem.


Activation Code accepted
The Customer Solutions representative will give you a Phone number (MDN) and MSID (MIN). Enter these numbers below.

Phone number (MDN): 9 907XXXXXXXX

| MSID (MIN): | $907 \times X X X X X X$ |
| :--- | :--- |
| Home SID: | 5269 |

User ID: $\quad$ 907XXXXXXX @acsalaska.net
Password:
............
Cancel
Back Next

When your modem is successfully provisioned by your service provider, a window will pop up to confirm that the activation is successful. Click Finish, and your USB modem is ready to connect to your service provider's network. User ID and Password populated automatically.

## For ACS Alaska,

## User ID: MDN@acsalaska.net (*MDN is 10 digits Modem's phone number)

Password: MDN (*MDN is 10 digits Modem's phone number)

## Starting a Data Session

Insert your device into any available USB port. Wait for the modem to search for data service in your area. When service is found, you will see the signal bars appear next to the modem icon $\mathbb{P}$.Ill on the menu bar. If the signal is low or does not exist at all, try a different location, preferably near a window or in a open space, to find the best signal condition in your area.

With the dots above the telephone icon $\mathbb{F} . \boldsymbol{I l}$ faded out indicating that the modem is not connected yet, click on $\mathbb{\mathbb { F }} \boldsymbol{\operatorname { l l l }}$ l to expand the menu and select Connect to start a Data Session. Mac will attempt to connect to the Mobile Broadband Data Service, and the dots above the telephone will be turned on and off showing the connecting progress. To have word "Connecting..." scrolling across on the menu bar $\mathbb{F}$.ill il Connect, go under and check "Show status when connecting". When service is established, the dots will turn solid , indicating a data session is in service. To have your connection time displayed $\mathbb{F} . \boldsymbol{I l}$ ) 00:00:52 on the menu bar icon, go under and check "Show time connected".

## Ending a Data Session

To end the data session, click the Signal icon $\mathbb{T} . \boldsymbol{I I}$ then select Disconnect. The modem is now disconnected and ready to re-connect.

## Setup for Linux-Ubuntu Users

## Scripts for Ubuntu Linux distribution are provided. You may need to develop your own scripts for other distributions.

1. Insert the CDU-680 USB Modem+Disk ${ }^{\text {TM }}$ into an USB slot on your PC. The device will be shown as a removable storage on your computer.
2. The script files are located under the "Linux" directory. Copy the whole directory to your desktop.
3. Do the following steps:
a. Open terminal
b. Run "cd Desktop/ Linux"
c. Run "sudo ./ connect"
d. Enter root password (Admin Password)
4. Device will switch to modem mode and attempt to connect.
5. To disconnect, press Ctrl-C twice.

## User Name and Password configuration information;

FOR SIP only (QCMIP=0) Carriers
SIP carrier case, you may need to modify following part at "execute. sh" file.
Please replace Username and Password with your Service providers (SIP User ID and Password)
"Phone $=$ \#777\nUsername $=\langle M D N>@ a c s a l$ ska. net\nPassword $=\langle M D N>$ " $\gg$ cdu680config

SIP Username and Password information:
ACS Alaska :
1x and EVDO
Login: $\langle M D N>@ a c s a l a s k a . n e t$, Example:1234567890@acsalaska.net
Password: MDN (MDN is 10 digits Modem Phone Number)

